

HEAVY WATER BOARD

5th Floor, Vikram Sarabhai Bhavan,
Anushaktinagar, Mumbai – 400 094

1 Notice Inviting Tender

1.1 **Online Public Tenders** are invited through e-tendering mode by the **General Manager (Technical)**, Heavy Water Board, Mumbai on behalf of the President of India in **Single Part Tender** from eligible bidder(s) for the following work:

1	NIT No.	HWB/IT/33301/2021/STORAGE
2	Name of Work	Comprehensive Annual Maintenance Contract (CAMC) of Unified Storage Systems installed at HWB(CO), Mumbai and HWP(Baroda, Kota, Manuguru, Talcher and Tuticorin) for 2 years from 22.12.2021 to 21.12.2023.
3	Estimated cost	Rs 30 Lakhs/- (inclusive of taxes)
4	Earnest Money Deposit	Bidder shall submit duly filled & signed Bid Security Declaration accepting that if they withdraw or modify their bids during period of validity, they will be suspended for 1 year as per the format attached at Appendix-F.
5	Period of Completion	From 22.12.2021 to 21.12.2023
6	Performance Guarantee	<p>The successful bidder shall deposit an amount equal to 3% of the tendered and accepted value of the work order.</p> <p>PG can be submitted in one of the following forms:</p> <ol style="list-style-type: none">1. Deposit at Call receipt of any scheduled bank/Banker's Cheque of any scheduled bank/Demand Draft of any scheduled bank/Pay Order of any scheduled bank (in case guarantee amount is less than Rs. 1,00,000/-).2. Government Securities or Fixed Deposit Receipts or Guarantee Bonds of any Scheduled Bank or the State Bank of India in accordance with the form annexed hereto. <p>Within 7 days of issue of Letter of Intent from HWB, the successful bidder shall furnish the Performance Guarantee in the above referred form in favour of "Pay & Account Officer, Heavy Water Board" payable at Mumbai.</p> <p>Performance Guarantee shall remain valid for a minimum period of sixty days beyond the date of completion of all contractual obligations i.e. up-to 21.02.2024 with a claim period of six months Maximum allowable extension for submission of PG is 7 days with late fee @ 0.1% per day of Performance</p>

		Guarantee amount.
7	Security Deposit	The bidder whose tender may be accepted shall permit Government at the time of making any payment to them for work done under the contract to deduct a sum at the rate of 2.5% of the gross amount of each running and final bill till the sum deducted will amount to security deposit of 2.5% of the tendered value of the work. It will be returned after completion of contract period with the grace period of 2 months.
8	Dates of availability of tender documents for view and download	01.10.2021 (10:00 Hrs.) to 20.10.2021(14:00 Hrs.) only on https://eprocure.gov.in
9	Downloading of tender documents for participating in tendering	Login to the home page of https://eprocure.gov.in with your user ID, password & class III digital signature certificate.
10	Pre-bid clarifications	Bidders are requested to send their queries through email to following: upawasare@mum.hwb.gov.in amitamalvi@mum.hwb.gov.in on or before 07.10.2021
11	Last date and time of closing of online submission of tenders (including Technical and Financial Bid)	20.10.2021(14:30 Hrs.)
12	Date and time of online opening of Techno-Commercial Bid	21.10.2021(15:30 Hrs.)
13	Validity of the offers	90 days from the opening of the techno-commercial bids.

1.2 Availability of Tender Document on the website

1.2.1 Tender document consisting of detailed scope of work, terms and conditions, annexures and price schedules etc. can be viewed and downloaded from the website <https://eprocure.gov.in> from **01.10.2021 (10:00 Hrs.) to 20.10.2021(14:00 Hrs.)**

Tender notification and documents contains the following:

- a. NIT of Work
- b. Technical Bid Document
- c. Commercial Bid Document

1.3 Tender Opening Methodology

1.3.1 Bid Security declaration will be checked first before opening of **Techno-Commercial bids.**

1.3.2 Bidder has to satisfy the **Eligibility Criteria** and all the terms and conditions mentioned in the tender document in all respects. All requested documentary proof has to be attached. HWB reserves the right to examine and verify the enclosed documents. Eligibility Criteria given on following pages of NIT.

- 1.3.3** Bidder shall quote for all the items given in this tender and evaluation of the bids will be on overall basis.
HWB reserves the right to reject part offers.
Tenders with any condition, including conditional rebates, shall be rejected.
Price quoted shall be firm and final. No discount in any manner affecting net quoted cost shall be inserted anywhere in the tender quotation.
Please check and verify all the calculations.
- 1.3.4** Evaluation of bids is carried out as brought out in Clause No. 9 – Evaluation Criteria. The Company / firms are required to submit their most competitive price offer as defined in Clause No.8 – Schedule of Quantity and Rates.
- 1.4** Offers not complying with the conditions mentioned in tender document shall be summarily rejected.
- 1.5** If any information furnished by the bidder is found incorrect at a later stage, the bidder shall be liable to be debarred from tendering / taking up of the work in the said tender work.
- 1.6** The tender document is a property of Heavy Water Board and is not transferrable.
- 1.7** The department reserves the right to accept or reject any or all tenders without assigning any reason thereof.
- 1.8** **Submission of Tender & Opening:** The Techno-Commercial Bid duly completed and accompanied by all the documents as listed in the tender shall be submitted online by **20.10.2021(14:30 Hrs.)**.
Bid Security Declaration as specified in subsequent tender document should be placed in sealed envelope and shall be submitted on or before **20.10.2021(14:30 Hrs.) in the Tender box kept at:**
5th Floor, South Wing (Near Security),
Heavy Water Board, V. S. Bhavan,
Anushakti Nagar, Mumbai – 400 094.

This sealed envelope shall be duly super scribed with following details:

Tender Notice No.: HWB/IT/33301/2021/STORAGE

Name of work: Comprehensive Annual Maintenance Contract (CAMC) of Unified Storage Systems installed at HWB(CO), Mumbai and HWP(Baroda, Kota, Manuguru, Talcher and Tuticorin) for 2 years from 22.12.2021 to 21.12.2023.

Due Date: 20.10.2021(14:30 Hrs.)

The tender not accompanied by Bid Security Declaration will be summarily rejected.

Techno-Commercial Bids shall be opened online on **21.10.2021 at 15:30 Hrs.**

- 1.9** **Condition for tender submission:** The bidder shall give a list of both Gazetted and Non-Gazetted employees in DAE, who are related to him and responsible for award and execution of contracts. The contractor shall not be permitted to tender for works in the Department, in which his near relative is posted as equivalent to Accounts Officer or as an officer in the capacity of grades Scientific Officer/C and above. He shall also intimate the names of persons who are working with him in any capacity or are subsequently employed by him and who are near relative to any Gazetted Officer in the Department of Atomic Energy. Any breach of this condition

by the contractor would render him liable to be barred from tendering in this Department.

No Engineer of Gazetted rank or other Gazetted Officer employed in Engineering or administrative duties in an Engineering Department of the Government of India is allowed to work as a contractor for a period of one year after his retirement from Government Services, without the previous permission of the Government of India in writing. This contract is liable to be cancelled if either the contractor or any of his employees is found at any time to be such a person who had not obtained the permission of the government of India as aforesaid before submission of the tender or engagement in the contractor's service.

- 1.10 Acceptance of Tender:** The competent authority, on behalf of President of India, does not bind him to accept the lowest or any other tender and reserves to himself the authority to reject any or all the tenders received, without assignment of any reason. All tenders, in which any of the prescribed condition is not fulfilled or any condition, including that of conditional rebates is put forth by the bidder, shall be summarily rejected.

HWB reserves the right to accept or reject any quotation, and or to annul the bidding process and or reject all quotations at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for Institute's action.

- 1.11 Bidder's responsibilities:** The bidder shall be responsible for arranging and maintaining at his own cost all the resources and other services required for executing the work unless otherwise specifically provided for in the contract documents. Submission of a tender by a bidder implies that he has read this notice and all the tender related documents and has made himself aware of the scope and specifications of the work to be done and local conditions and factors having a bearing on the execution of the work.

- 1.12** The bidders must read the terms and conditions as per tender document along with NIT and CONDITIONS & CLAUSES OF CONTRACT" carefully. Department reserves the right of Non-consideration of Tender documents of the agencies having adverse report on the works carried out by them in the past.

- 1.13 Notification of Award:** Prior to the expiration of the validity, HWB will notify the successful firm in writing by Email/speed post/registered letter or by fax, that his quotation has been accepted.

The notification of award will constitute the formation of the contract.

Upon furnishing of Performance Guarantee by the successful bidder, HWB will promptly notify each unsuccessful bidder(s) and will release their EMD.

- 1.14 Award of Contract:** HWB will award the contract to the successful bidder as per Evaluation Criteria defined in Tender Clause No.9.

- 1.15 Signing of Contract:** HWB shall notify successful bidder that his quotation has been accepted through Letter of Intent / Acceptance (LOI/LOA). Within 7 days of the receipt of LOI/LOA the successful bidder shall furnish the Performance Guarantee.

Work Order shall be issued to the contractor only after submission of the performance guarantee in an acceptable form.

- 1.16 Period of Contract:** The contract shall be for a **period of two years (from 22.12.2021 to 21.12.2023)**.
- 1.17 Foreclosure of Contract:** Due to abandonment or reduction in scope of work – If at any time after acceptance of the tender, HWB shall decide to abandon or reduce the scope of the works of any reason whatsoever and hence not require the whole or any part of the works to be carried out, HWB shall give notice in writing to that effect to the Company / firm shall have no claim to any payment of compensation or otherwise whatsoever, on account of any profit or advantage which he might have derived from the execution of the works in full but which he did not derive in consequence of the foreclosure of the whole or part of the works.
- 1.18 Subletting:** The contract shall not be assigned or sublet without written approval of HWB.
- 1.19** Failure of the Company / firm to comply with the requirement of contract in the tenure, shall constitute sufficient grounds for the annulment of the awards and forfeiture of the performance guarantee, EMD in which event the HWB may get done the work at the risk and cost of the company / firm.
- 1.20 Late tenders will not be accepted.**
- 1.21** Canvassing in any form either directly or indirectly in connection with the tender is strictly prohibited and the tenders submitted by the contractors who resort to canvassing will be liable to rejection.
- 1.22 E-Tendering:** The contractor should be registered with <https://eprocure.gov.in>

Those contractors not registered on the website mentioned above, are required to get registered. Detailed procedure for the same is available on website.

- 1.23 Downloading of tender documents for participating in tendering:** Bidders are required to register on the e-Procurement portal of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>)

It is mandatory for bidder to have a valid digital signature certificate issued by any of the valid Certifying Authority approved by Government of India for participation in e_Tendering event at the time of submission of offer. The cost of digital signature will be borne by respective bidder.

- 1.24 Contact 022-25487480 during office hours from 09:15 to 17:30 Hrs. for assistance for registration & participation in e-Tendering. After office hours, contact Shri Bhushan Borse: 7276665878 and Shri Mayur Jadhav: 9404212555.**

For Further information please contact on 022-25487595 & 022-25487522. The bids can only be submitted after uploading the mandatory scanned documents & details such as Bid Security Declaration and other documents as specified in the tender.

1.25 In case the last date of receipt of original documents towards Bid Security Declaration, etc. or online submission / opening of tender is declared holiday by Government of India for any reason, the respective dates shall be treated as postponed to the next working day accordingly.

1.26 Eligibility Criteria for Bidders:

The bidder not fulfilling the following Eligibility Criteria, will be summarily rejected.

Sr · No.	Description of Criteria	Compl ied/ Non Compl ied	Docum ent ary evidence	Remarks
1	Bidders must have at least 3 years of experience in Maintenance and Service Support of FusionStor Unified Storage Systems.			Bidder must submit Documentary Evidence. Relevant scanned copy of PO/WO, work completion certificate etc. are to be submitted. If contract is currently continuing, then Customer Feedback shall be submitted.
2	Bidder must be an Authorized Partner / Service Provider of FusionStor devices.			Scanned copy of authorization certificate from OEM must be submitted.
3	Bidder should have experience of having successfully completed similar work in the area of "Maintenance and Service Support of FusionStor Unified Storage Systems" during the last 7 years ending last day of month previous to one in which tenders are invited. The bidder should have experience of having successfully completed at least : ONE similar work with a minimum value of Rs. 24 Lakhs or TWO similar works of minimum value of Rs. 18 Lakhs or			Order executed/under execution should be in last 7 years. Scanned copy of PO/WO copies along with Completion Certificate from customers are to be submitted. If contract is currently continuing, then Customer Feedback shall be submitted.

Sr · No.	Description of Criteria	Compl ied/ Non Compl ied	Document ary evidence	Remarks
	THREE similar work of minimum value of Rs. 12 Lakhs			
4	The bidder must have Average Annual Financial Turn Over of at least Rs. 15 Lakhs during the immediate last 3 consecutive financial year i.e. Financial Years i.e. 2018-19, 2019-20 & 2020-21. This should be duly certified by the Chartered Accountant.			Bidder must submit Documentary Evidence along with the bid.
5	The bidder should not have incurred any loss (profit after tax should be positive) in more than two years during available last five consecutive balance sheets, duly certified and audited by the Chartered Accountant. The balance sheet in case of private / public limited company means its standalone finance statement and consolidated finance statement both.			Bidder must submit Documentary Evidence along with the bid.
6	Bidder should submit Solvency or Net worth Certificate: Solvency of amount equal to Rs. 12 Lakhs. OR Net worth Certificate of minimum Rs. 3 Lakhs issued by certified Chartered Accountant.			
7	Bidder should furnish the Annual financial statement for the last five years (in Form-“A”) (Appendix-C), Solvency Certificate or Network Certificate (in Form “B-1”) (Appendix-D).			Bidder must submit Documentary Evidence along with the bid.
8	Copy of PAN, GST registration No. to be furnished / enclosed.			Bidder must submit Documentary Evidence along with the bid.
9	Bidder must have their			Bidder must furnish

Sr No.	Description of Criteria	Compl ied/ Non Compli ed	Document ary evidence	Remarks
	registered support office in Mumbai and qualified support engineers at their Mumbai office.			Scanned copy of document indicating registered support office in Mumbai. Bidder must submit CV of qualified support engineers deputed at their Mumbai office with their contact details and proof of document mentioning their employment with bidder.

Note for Eligibility Criteria:

- A. Bidder has to submit the documentary proof stating their partnership certificate and PO copies along with completion certificate / customer feedback etc. for fulfilling the above eligibility criteria. Please see clause no. 13 and 14 for all the forms / formats.
- B. Bidders need to comply with all the Eligibility Criteria. The bids not meeting the Eligibility Criteria, not complying with the Technical Specification and all the Terms and Conditions of a tender will be treated as non-responsive and will be rejected.
- C. The bidder's offer without compliance statement will not be evaluated and summarily rejected.
- D. Bidder should sign and stamp tender document on each page and submit along with the bid.

S. S. Kumar
(S. Satyakumar) 30/9/21

General Manager (Technical)
For & On behalf of The President of India